

CLIENT CONSENT, WAIVER & LIMITED WELD WARRANTY

CUSTOMER INFORMATION

Customer name: _____

Phone / Email: _____

Service date: _____ Jewelry: _____

Chain / material: _____ Total paid: _____

SERVICE CONSENT & SAFETY ACKNOWLEDGMENT

Permanent jewelry is custom-fitted and, when the permanent option is selected, a small connecting ring is welded closed near the body using a protective barrier. The jewelry is not welded to the skin. A removable clasp may be selected when available.

Possible risks include temporary discomfort, pinching, skin irritation, allergic reaction to metals, snagging, and accidental heat exposure or minor injury despite safety precautions. I agree to tell Lovely Links about known metal sensitivities and to speak up immediately if I feel discomfort.

I understand permanent jewelry is not indestructible. It may stretch, snag, break, tarnish, discolor, or become lost through ordinary wear, activity, chemical exposure, pulling, or accidental damage. It may need to be removed for work, sports, swelling, injury, or medical procedures.

I have had the opportunity to ask questions, approve the fit and jewelry selection, and voluntarily consent to the service. This document does not waive rights or remedies that cannot legally be waived under applicable law.

7-DAY LIMITED WELD WARRANTY

Lovely Links will provide ONE complimentary correction of a qualifying workmanship defect at the ORIGINAL welded connecting ring when the issue is reported within seven (7) calendar days of service and the complete original jewelry is retained and presented for inspection.

Not covered: lost or missing jewelry; chain, charm, connector, or clasp damage away from the original weld; snagging, pulling, stretching, accidental damage, misuse, normal wear, tarnish or plating changes, resizing, third-party alterations, or a change of mind after the fit was approved. The warranty does not provide a free replacement chain, charm, or piece simply because an item is lost or damaged.

To request a warranty review, contact Lovely Links within seven days with your name, service date, a description of the issue and, if possible, a clear photo. Keep the complete jewelry. Additional materials, repairs, replacement pieces, or mobile travel outside the warranty may be quoted separately before work is performed.

- ☐ I understand the service, risks, care/removal considerations, and limited warranty.
- ☐ I understand that 'permanent' means clasp-free/custom-fitted, not guaranteed for life or break-proof.
- ☐ I understand lost jewelry and damage outside the original weld are not automatically replaced free of charge.

Adult customer signature:

Date:

Parent / legal guardian signature (required for minors):

Date:

LOVELY LINKS

PERMANENT JEWELRY

A little link. A lasting memory.

CUSTOMER POLICIES

CUSTOM FIT & FINAL APPROVAL

Every piece is custom measured and fitted. Before welding or attaching a clasp, the customer approves the chain, placement, fit, length, charms/connectors and quoted price. Because completed pieces are custom-fitted, change-of-mind returns or refunds are generally not offered after the customer approves the fit, subject to any rights required by law.

WELD CORRECTIONS

A qualifying workmanship issue at the original welded connecting ring is covered by the separate 7-day limited weld warranty. The complete original jewelry must be retained for inspection. Warranty service is limited to the remedy stated in that warranty.

LOST, BROKEN OR DAMAGED JEWELRY

Permanent jewelry can break as a safety feature if enough force is applied. Lost pieces, missing components, snagging, pulling, stretching, chain breaks away from the weld, accidental damage, ordinary wear, tarnish/plating changes, and third-party alterations are not complimentary replacement claims. Repair or replacement options may be available for a fee.

CHARMS, CONNECTORS & CLASPS

Charms, connectors and removable clasps are add-ons and are priced separately unless specifically included in a promotion. A removable clasp changes the piece from clasp-free permanent jewelry to removable jewelry. Add-ons are subject to availability.

MINORS

A parent or legal guardian must be present and sign the Lovely Links consent form before service is provided to a minor. Lovely Links may decline a service when fit, behavior, safety, jewelry size, or other circumstances make the service inappropriate.

APPOINTMENTS, PARTIES & MOBILE SERVICE

Lovely Links is a mobile business serving Dayton, Ohio and surrounding areas. Any travel fee, party minimum, deposit, event requirement, or cancellation term will be disclosed before booking. Customers should provide a clean, stable work area with adequate lighting and reasonable access to electricity when requested.

PAYMENT & SALES TAX

Payment is due as disclosed at the appointment or event. Applicable sales tax will be collected when required. Prices may vary by chain, material, length and add-ons.

RIGHT TO DECLINE OR STOP SERVICE

Lovely Links may pause or decline service when it cannot be performed safely. A customer may stop before welding. Once a custom piece has been cut, fitted and completed, material already used may be chargeable as disclosed before completion.

PERMANENT JEWELRY AFTERCARE

Your piece was custom-fitted for you. A little everyday care will help keep it looking its best and help prevent unnecessary pulling or damage.

KEEP IT CLEAN

Wash gently with mild soap and water as needed, rinse well and pat dry with a soft cloth. A soft jewelry-safe brush can help around small links or charms. Avoid aggressive scrubbing.

WATCH CHEMICAL EXPOSURE

Lotions, perfumes, self-tanner, household cleaners, chlorine, salt water and other chemicals can affect some finishes and materials over time. Rinse and dry your jewelry after exposure when appropriate.

DON'T PULL OR TEST IT

Permanent jewelry is meant for normal wear, not tugging. Avoid intentionally pulling on the chain. Be mindful around clothing, blankets, bags, sports equipment, children, pets and anything that could snag it.

IF IT SNAGS OR FEELS TOO TIGHT

Do not force it. If swelling, injury, irritation or a snag makes the jewelry uncomfortable or unsafe, remove it promptly. Contact Lovely Links afterward if you would like to discuss re-welding or resizing.

HOW TO REMOVE IT

If removal is necessary, cut the small connecting ring/jump ring with appropriate jewelry cutters when safe to do so. Do not cut directly against the skin and do not pull the jewelry until it breaks. Save the chain if you want to ask about re-welding later.

MEDICAL PROCEDURES & WORK RULES

Follow instructions from your healthcare provider, employer, school, athletic program, airport/security personnel or other authority if jewelry must be removed. Lovely Links cannot determine whether jewelry is permitted for a specific procedure or workplace.

SKIN IRRITATION

If you develop persistent redness, swelling, pain, itching or another concerning reaction, remove the jewelry and seek appropriate medical advice if needed. Do not continue wearing jewelry that is causing a reaction.

NEED A RE-WELD?

If the original welded connection appears to have failed, save the complete jewelry and contact Lovely Links. The 7-day limited weld warranty may apply to qualifying workmanship issues; other repairs or re-welds may be available for a fee.